

# How to Deal with Difficult People on Software Projects

Product Managers



The Dictator



The Sales Liaison



The Executive Assistant



The Napkin Sketcher



The Scope Wiggler



The Patent Author



The Scope Creeper



The People Pleaser

Designers



The Note Taker



The Disenfranchised



The Professor



The Artist



The Distrusted



The Blueprinter

Project Managers



The Meeting Scheduler



The Statistician



The Delusional



The Pessimist



The Optimist



The Cheerleader



The Tyrant



The Process Obsessed



The Hoverer

Development Managers



The Formerly Technical



The Non-Technical



The Ladder Climber



The Peacemaker



The Wants-to-be-Technical

Developers



The Rockstar



The Aspiring Manager



The Bull in the China Shop



The Diva



The Extreme Overestimator



The Extreme Underestimator



The Hostage Taker



The Idealist



The Incompetent



The Soldier



The Technology Enamored



The Legacy Maintainer

Quality Assurance



The Firehose



The Blamer



The Alarmist



The Scientist



The Misleader



The Downtrodden



The Random Clicker



The Flippant